



How do I refund my order?

Anna Zozulenko - 2025-04-18 - Buy on Bloop Marketplace

Navigate to the "Menu" located in the bottom right corner.

Click on the "Order" section to view your orders.

Once you have confirmed that you received the order, the "Refund" button will become active. You can request a refund within 48 hours of receiving your order.

When requesting a refund, you must select the reason for the refund. Choose the appropriate reason from the options provided.

After you submit the refund request, the seller will review it. He will assess the reason provided and determine whether to approve the refund.

Once you complete the refund request, your order will be moved to the refund section. You can find this section in the main menu.

In the refund section, you can contact the seller via messages to discuss the refund process further.

If the seller accepts your refund request, you must ship the order back yourself.

Provide the tracking number for the returned package.

Once the package is received and verified by the seller, you will receive your refund.