



Knowledgebase > Wallet > I forgot the password for my external wallet. Can you help me recover it?

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Anna Zozulenko - 2025-07-01 - Wallet

Unfortunately, we **do not provide assistance** for recovering passwords or private keys for external wallets.

If you forgot your password for an external wallet, please contact the **customer support** of the wallet provider you are using.

However, if you need help with recovering access to your **Linework app account**, please reach out to our **support team** for further assistance.