



Where can I see my orders?

Anna Zozulenko - 2025-07-02 - Sell on Bloop Marketplace

Switch to seller mode.

Look for the "Orders" icon on the bottom menu and click on it.

You'll be redirected to the orders section where you'll see a full list of your orders. You can filter the orders by status to manage them more effectively.

For unfulfilled orders:

If you select DHL as your shipping method, you must follow these steps:

When you receive an order, you must select a shipping date in the order details. Once the date is confirmed, the system will send the shipment details to DHL, generate the shipping label, and send it to you.

Package Drop-off:

After selecting the shipping date, you must bring the package with the **DHL shipping label** to the nearest **DHL drop-off point** that accepts shipments.

If you have personal shipping, you'll need to ship the order yourself.

To fulfill an order, enter the order in the app and click on the green "Fulfill" button inside the order.

Enter the tracking number, shipping company, and URL to track the shipment if available. Once you insert this information, the buyer will be able to see it.

If needed, orders can be canceled.

In case of cancellation, the buyer will be fully refunded.